

The World's Leading Hotel Experts.

September 2020

# NATIONAL MARKET REPORT

## TRENDS IN THE CANADIAN HOTEL INDUSTRY





The World's Leading Hotel Experts.

#### NATIONAL MARKET REPORT • A MONTHLY PROFESSIONAL PUBLICATION

#### REPORT OF ROOMS OPERATIONS BY LOCATION MONTH OF SEPTEMBER 2020\*

	Occup	ancy Percer			age Daily Rate		Pavanua	Per Available	Poom	
Location	Оссор	ancy reicei	**Point	Aver		5	Revenue Per Available Room			
	2020	2019	Change	2020	2019	Variance	2020	2019	Variance	
ATLANTIC CANADA	34.3%	76.0%	-41.6	\$107.34	\$150.90	-28.9%	\$36.87	\$114.61	-67.8%	
NEWFOUNDLAND	30.3%	71.7%	-41.4	\$105.28	\$144.63	-27.2%	\$31.85	\$103.67	-69.3%	
St. John's	27.0%	73.1%	-46.2	\$99.77	\$148.56	-32.8%	\$26.89	\$108.66	-75.3%	
PRINCE EDWARD ISLAND	43.1%	78.1%	-35.0	\$98.21	\$177.76	-44.8%	\$42.35	\$138.87	-69.5%	
NOVA SCOTIA	35.0%	84.1%	-49.1	\$107.21	\$164.20	-34.7%	\$37.53	\$138.16	-72.8%	
Halifax/Dartmouth	30.3%	88.4%	-58.1	\$103.27	\$177.14	-41.7%	\$31.30	\$156.53	-80.0%	
Other Nova Scotia	45.9%	74.7%	-28.7	\$113.26	\$129.77	-12.7%	\$52.02	\$96.90	-46.3%	
NEW BRUNSWICK	33.4%	69.4%	-36.0	\$108.75	\$131.48	-17.3%	\$36.36	\$91.25	-60.2%	
Moncton	32.9%	69.1%	-36.2	\$106.56	\$124.65	-14.5%	\$35.04	\$86.09	-59.3%	
Other New Brunswick	33.7%	69.6%	-35.8	\$109.92	\$135.07	-18.6%	\$37.07	\$93.97	-60.5%	
CENTRAL CANADA	36.5%	78.3%	-41.9	\$122.03	\$180.87	-32.5%	\$44.51	\$141.71	-68.6%	
QUEBEC	29.6%	78.6%	-49.0	\$133.85	\$190.05	-29.6%	\$39.57	\$149.29	-73.5%	
Greater Quebec City	31.9%	81.3%	-49.5	\$136.85	\$202.68	-32.5%	\$43.60	\$164.81	-73.5%	
Other Quebec	44.0%	64.6%	-20.6	\$144.15	\$146.65	-1.7%	\$63.43	\$94.74	-33.1%	
Greater Montreal	21.7%	84.9%	-63.2	\$122.21	\$203.40	-39.9%	\$26.52	\$172.62	-84.6%	
Downtown Montreal Montreal Airport/Laval	15.1% 30.9%	86.5% 84.2%	-71.4 -53.3	\$134.58 \$116.54	\$237.66 \$156.37	-43.4% -25.5%	\$20.32 \$36.01	\$205.59 \$131.62	-90.1% -72.6%	
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ONTARIO	38.8%	78.2%	-39.5	\$119.07	\$177.69	-33.0%	\$46.19	\$139.04	-66.8%	
Greater Toronto Area (GTA)	30.1%	82.5%	-52.4	\$113.61	\$210.41	-46.0%	\$34.22	<b>\$173.59</b> \$270.21	-80.3%	
Downtown Toronto Toronto Airport	16.6% 25.8%	86.1% 81.5%	-69.5 -55.8	\$171.70 \$105.64	\$313.81 \$158.70	-45.3% -33.4%	\$28.48 \$27.21	\$270.21 \$129.36	-89.5% -79.0%	
GTA West	39.1%	80.8%	-41.7	\$95.10	\$138.31	-31.2%	\$37.16	\$111.72	-66.7%	
GTA East/North	44.2%	79.3%	-35.1	\$100.53	\$146.06	-31.2%	\$44.47	\$115.88	-61.6%	
Eastern Ontario	50.7%	73.6%	-22.9	\$122.78	\$134.87	-9.0%	\$62.30	\$99.27	-37.2%	
Kingston	41.0%	72.9%	-31.9	\$130.67	\$146.55	-10.8%	\$53.62	\$106.83	-49.8%	
Other Eastern Ontario	55.4%	74.0%	-18.6	\$119.96	\$128.79	-6.8%	\$66.48	\$95.28	-30.2%	
Ottawa	38.1%	77.9%	-39.8	\$125.53	\$175.26	-28.4%	\$47.83	\$136.52	-65.0%	
Downtown Ottawa	34.4%	79.0%	-44.6	\$136.38	\$198.01	-31.1%	\$46.97	\$156.42	-70.0%	
Ottawa West Ottawa East	44.1% 36.7%	77.6% 73.7%	-33.6 -37.0	\$116.72 \$113.59	\$147.50 \$137.75	-20.9% -17.5%	\$51.45 \$41.65	\$114.51 \$101.50	-55.1% -59.0%	
Southern Ontario	38.1%	77.7%	-39.7	\$112.82	\$149.52	-24.5%	\$42.97	\$116.24	-63.0%	
London Windsor	43.1% 30.9%	75.2% 63.9%	-32.1 -33.0	\$91.63 \$108.31	\$123.90 \$121.03	-26.0% -10.5%	\$39.51 \$33.47	\$93.22 \$77.33	-57.6% -56.7%	
Kitchener/Waterloo/Cambridge/Guelph	30.9%	76.3%	-33.0	\$108.31	\$121.03	-26.0%	\$33.47	\$104.65	-63.7%	
Hamilton/Brantford	41.0%	80.6%	-39.7	\$109.95	\$133.88	-17.9%	\$45.06	\$107.98	-58.3%	
Niagara Falls	35.6%	85.1%	-49.5	\$130.15	\$175.66	-25.9%	\$46.39	\$149.54	-69.0%	
Other Niagara Region	44.6%	72.8%	-28.2	\$110.38	\$138.63	-20.4%	\$49.27	\$100.98	-51.2%	
Other Southern Ontario	40.0%	66.3%	-26.4	\$106.60	\$126.65	-15.8%	\$42.60	\$84.02	-49.3%	
Central Ontario	55.5%	65.1%	-9.7	\$152.85	\$148.71	2.8%	\$84.78	\$96.85	-12.5%	
North Eastern Ontario	59.8%	69.6%	-9.9	\$111.76	\$124.88	-10.5%	\$66.82	\$86.96	-23.2%	
North Bay	68.3%	73.7%	-5.3	\$101.00	\$117.55	-14.1%	\$69.03	\$86.58	-20.3%	
Sudbury	62.1%	76.4%	-14.3	\$112.61	\$126.55	-11.0%	\$69.89	\$96.66	-27.7%	
North Central Ontario Sault Ste. Marie	54.8%	76.5%	-21.8	\$107.62	\$123.07	-12.6%	\$58.93	\$94.18	-37.4%	
North Western Ontario Thunder Bay	67.8% 63.5%	74.2% 74.5%	-6.4 -11.1	\$126.26 \$125.09	\$134.08 \$132.20	-5.8% -5.4%	\$85.63 \$79.41	\$99.48 \$98.54	-13.9% -19.4%	

\* Based on the operating results of 241,118 rooms (unweighted data)

\*\* Please note that the variance between current and previous year occupancy is reported as a point change and not as a percentage variance.

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### REPORT OF ROOMS OPERATIONS BY LOCATION MONTH OF SEPTEMBER 2020\*

	Occup	ancy Percer	ntage	Ave	rage Daily Rat	e	Revenue	Per Available	Room
Location	2020	2019	**Point Change	2020	2019	Variance	2020	2019	Variance
WESTERN CANADA	41.0%	68.7%	-27.8		\$177.67	-27.3%	\$52.89	\$122.09	-56.7%
MANITOBA	36.4%	72.2%	-35.8	\$115.26	\$128.05	-10.0%	\$41.93	\$92.45	-54.6%
Maniner	31.8%	75.1%	-43.3	\$114.03	\$132.97	14.00/	\$36.26	\$99.87	-63.7%
Winnipeg						-14.2%	\$29.44	\$64.73	
Brandon	30.9%	62.8%	-32.0		\$102.99	-7.4%			-54.5%
Other Manitoba	55.7%	67.2%	-11.6	\$124.70	\$123.25	1.2%	\$69.40	\$82.87	-16.3%
SASKATCHEWAN	37.5%	56.5%	-19.0	\$103.10	\$117.97	-12.6%	\$38.65	\$66.66	-42.0%
Regina	31.9%	55.3%	-23.5		\$117.57	-17.9%	\$30.76	\$65.07	-52.7%
Saskatoon	32.9%	60.9%	-28.0	\$106.73	\$125.51	-15.0%	\$35.13	\$76.43	-54.0%
Other Saskatchewan	46.0%	53.3%	-7.3	\$103.90	\$110.36	-5.9%	\$47.80	\$58.85	-18.8%
ALBERTA (excl. Alta Resorts)	35.4%	58.7%	-23.3	\$108.04	\$131.31	-17.7%	\$38.25	\$77.08	-50.4%
Calgary	27.3%	70.0%	-42.7	\$104.78	\$147.87	-29.1%	\$28.59	\$103.54	-72.4%
Calgary Airport	29.8%	68.5%	-38.7	\$94.75	\$116.14	-18.4%	\$28.25	\$79.54	-64.5%
Downtown Calgary	17.5%	74.9%	-57.4	\$139.22	\$197.85	-29.6%	\$24.38	\$148.23	-83.6%
Calgary Northwest	41.0%	72.3%	-31.3		\$116.22	-26.0%	\$35.30	\$84.06	-58.0%
Calgary South	33.9%	62.8%	-28.9		\$128.27	-21.9%	\$33.98	\$80.58	-57.8%
Edmonton	30.2%	55.0%	-24.8	\$109.47	\$129.88	-15.7%	\$33.03	\$71.39	-53.7%
Downtown Edmonton	29.1%	62.6%	-33.5	\$147.31	\$172.24	-14.5%	\$42.88	\$107.86	-60.2%
Edmonton South	31.3%	52.9%	-21.6	\$92.41	\$110.26	-16.2%	\$28.90	\$58.34	-50.5%
Edmonton West	29.2%	52.4%	-23.2	\$100.16	\$114.34	-12.4%	\$29.21	\$59.88	-51.2%
Other Alberta	44.3%	53.5%	-9.2	\$108.70	\$117.49	-7.5%	\$48.14	\$62.88	-23.4%
Lethbridge	35.2%	57.4%	-22.2		\$109.06	-15.0%	\$32.65	\$62.64	-47.9%
Red Deer	24.7%	46.3%	-21.6		\$102.95	-8.0%	\$23.41	\$47.64	-50.9%
Other Alberta Communities	46.3%	40.3 <i>%</i> 53.7%	-21.0		\$102.75	-7.2%	\$51.95	\$64.89	-19.9%
Alberta Resorts	47.5%	85.6%	-38.1	\$270.72	\$407.14	-33.5%	\$128.53	\$348.46	-63.1%
BRITISH COLUMBIA	48.3%	80.1%	-31.9	\$140.06	\$209.82	-33.3%	\$67.58	\$168.10	-59.8%
Greater Vancouver	33.7%	90.3%	-56.6	\$133.31	\$258.92	-48.5%	\$44.97	\$233.80	-80.8%
Airport (Richmond)	34.6%	91.4%	-56.8		\$214.58	-43.4%	\$42.02	\$196.13	-78.6%
Downtown Vancouver	26.0%	91.4%	-65.5		\$312.46	-49.8%	\$40.70	\$285.72	-85.8%
Langley/Surrey	52.8%	84.1%	-31.2		\$155.31	-29.1%	\$58.21	\$130.57	-55.4%
Other Vancouver	44.4%	89.1%	-44.6	\$119.78	\$200.31	-40.2%	\$53.20	\$178.39	-70.2%
Vancouver Island	54.4%	78.9%	-24.5	\$165.71	\$200.21	-17.2%	\$90.16	\$157.91	-42.9%
Campbell River	74.3%	86.3%	-12.0	\$125.16	\$142.78	-12.3%	\$92.94	\$123.22	-24.6%
Greater Victoria	47.4%	81.7%	-34.3	\$157.36	\$212.69	-26.0%	\$74.59	\$173.76	-57.1%
Nanaimo	57.9%	77.0%	-19.1	\$136.55	\$151.67	-10.0%	\$79.06	\$116.81	-32.3%
Parksville/Qualicum Beach	60.9%	64.6%	-3.7	\$180.05	\$174.48	3.2%	\$109.60	\$112.74	-2.8%
Other Vancouver Island	66.8%	75.0%	-8.3	\$212.01	\$212.28	-0.1%	\$141.57	\$159.31	-11.1%
Whistler Resort Area	42.8%	69.3%	-26.5	\$196.03	\$217.00	-9.7%	\$83.89	\$150.42	-44.2%
Other British Columbia	62.1%	70.0%	-7.9	\$131.00	\$137.49	-4.7%	\$81.37	\$96.24	-15.5%
Abbotsford/Chilliwack	55.1%	79.7%	-24.6		\$117.66	-17.4%	\$53.53	\$93.81	-42.9%
Kamloops	56.8%	79.4%	-22.6		\$122.49	-15.4%	\$58.80	\$97.21	-39.5%
Kelowna	59.9%	77.0%	-17.1	\$158.86	\$176.02	-9.7%	\$95.15	\$135.53	-29.8%
Penticton	58.5%	67.0%	-8.4		\$157.80	3.6%	\$95.69	\$105.67	-9.4%
Prince George	67.0%	70.3%	-3.3		\$118.04	-3.1%	\$76.58	\$82.94	-7.7%
Other B.C. Communities	64.6%	65.0%	-0.3		\$134.37	-1.1%	\$85.93	\$87.32	-1.6%
NORTHWEST TERRITORIES	37.9%	86.6%	-48.8	\$153.22	\$158.97	-3.6%	\$58.01	\$137.72	-57.9%
YUKON	42.0%	74.4%	-32.4	\$127.02	\$164.27	-22.7%	\$53.39	\$122.20	-56.3%
CANADA	38.4%	73.7%	-35.3	\$124.60	\$177.28	-29.7%	\$47.86	\$130.64	-63.4%

\* Based on the operating results of 241,118 rooms (unweighted data)

\*\* Please note that the variance between current and previous year occupancy is reported as a point change and not as a percentage variance.

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REPORT OF ROOMS OPERATIONS BY LOCATION

NINE MONTHS EN	IDED SEPTEMBER 2020
Occupancy Percentage	Average Daily Rate

	Occup	ancy Percer	ntage **Point	Aver	age Daily Rat	e	Revenue	Per Available	e Room
Location	2020	2019	Change	2020	2019	Variance	2020	2019	Variance
ATLANTIC CANADA	30.0%	63.9%	-34.0	\$114.10	\$140.79	-19.0%	\$34.19	\$90.03	-62.0%
NEWFOUNDLAND	25.4%	57.3%	-31.8	\$111.74	\$134.30	-16.8%	\$28.43	\$76.91	-63.0%
St. John's	23.8%	57.0%	-33.3	\$107.74	\$134.97	-20.2%	\$25.60	\$76.97	-66.7%
PRINCE EDWARD ISLAND	31.1%	64.8%	-33.6	\$110.53	\$161.08	-31.4%	\$34.41	\$104.33	-67.0%
NOVA SCOTIA	32.0%	68.8%	-36.8	\$114.29	\$148.66	-23.1%	\$36.60	\$102.25	-64.2%
Halifax/Dartmouth Other Nova Scotia	31.3% 33.7%	73.1% 59.5%	-41.8 -25.9	\$115.89 \$110.75	\$158.02 \$124.03	-26.7% -10.7%	\$36.31 \$37.30	\$115.49 \$73.85	-68.6% -49.5%
NEW BRUNSWICK	29.4%	62.2%	-32.9	\$112.95	\$130.43	-13.4%	\$33.16	\$81.13	-59.1%
Moncton Other New Brunswick	32.8% 27.7%	65.6% 60.4%	-32.8 -32.8	\$113.37 \$112.70	\$130.97 \$130.12	-13.4% -13.4%	\$37.19 \$31.16	\$85.91 \$78.62	-56.7% -60.4%
CENTRAL CANADA	35.8%	70.1%	-34.3	\$134.66	\$167.96	-19.8%	\$48.25	\$117.73	-59.0%
QUEBEC	33.0%	69.9%	-36.9	\$146.38	\$177.66	-17.6%	\$48.28	\$124.11	-61.1%
Greater Quebec City Other Quebec	<b>33.4%</b> 40.3%	<b>70.8%</b> 61.4%	<b>-37.5</b> -21.1	<b>\$143.30</b> \$154.07	<b>\$179.34</b> \$154.71	<b>-20.1%</b> -0.4%	<b>\$47.81</b> \$62.07	<b>\$127.01</b> \$94.96	<b>-62.4%</b> -34.6%
<b>Greater Montreal</b> Downtown Montreal Montreal Airport/Laval	<b>29.4%</b> 24.3% 36.7%	<b>73.8%</b> 72.4% 78.8%	<b>-44.5</b> -48.0 -42.2	<b>\$142.20</b> \$152.38 \$137.28	<b>\$186.74</b> \$214.26 \$152.76	<b>-23.9%</b> -28.9% -10.1%	<b>\$41.76</b> \$37.10 \$50.35	<b>\$137.87</b> \$155.02 \$120.44	<b>-69.7%</b> -76.1% -58.2%
ONTARIO	36.7%	70.2%	-33.4	\$131.43	\$164.77	-20.2%	\$48.29	\$115.60	-58.2%
Greater Toronto Area (GTA) Downtown Toronto Toronto Airport GTA West GTA East/North	<b>34.5%</b> 26.2% 38.8% 37.7% 41.2%	<b>75.5%</b> 78.4% 79.1% 73.5% 71.0%	<b>-41.0</b> -52.2 -40.3 -35.8 -29.8	<b>\$144.51</b> \$208.67 \$139.83 \$113.05 \$114.35	<b>\$185.48</b> \$256.20 \$156.84 \$135.16 \$139.23	<b>-22.1%</b> -18.6% -10.8% -16.4% -17.9%	<b>\$49.91</b> \$54.66 \$54.28 \$42.64 \$47.12	<b>\$140.12</b> \$200.76 \$124.07 \$99.38 \$98.85	<b>-64.4%</b> -72.8% -56.2% -57.1% -52.3%
Eastern Ontario Kingston Other Eastern Ontario	<b>42.0%</b> 38.1% 43.7%	<b>63.2%</b> 65.4% 62.1%	-27.3 -27.3 -18.4	\$117.99 \$120.00 \$117.21	\$133.10 \$141.99 \$128.17	<b>-11.4%</b> -15.5% -8.6%	\$49.53 \$45.69 \$51.23	\$90.03 \$84.15 \$92.85 \$79.57	- <b>41.1%</b> -50.8% -35.6%
<b>Ottawa</b> Downtown Ottawa Ottawa West Ottawa East	<b>39.1%</b> 37.7% 42.8% 35.3%	<b>72.3%</b> 74.2% 71.9% 65.9%	<b>-33.2</b> -36.5 -29.1 -30.6	<b>\$140.89</b> \$158.67 \$123.86 \$118.13	<b>\$167.99</b> \$185.93 \$149.27 \$131.55	<b>-16.1%</b> -14.7% -17.0% -10.2%	<b>\$55.02</b> \$59.79 \$53.04 \$41.68	<b>\$121.45</b> \$137.88 \$107.37 \$86.70	<b>-54.7%</b> -56.6% -50.6% -51.9%
Southern Ontario London Windsor Kitchener/Waterloo/Cambridge/Guelph Hamilton/Brantford Niagara Falls Other Niagara Region Other Southern Ontario	<b>33.7%</b> 42.3% 33.3% 35.9% 38.1% 29.1% 30.7% 34.7%	<b>65.9%</b> 66.2% 61.0% 65.6% 67.6% 69.5% 56.7% 60.6%	-32.2 -23.9 -27.7 -29.7 -29.5 -40.4 -26.0 -25.8	\$110.60 \$101.71 \$110.09 \$108.73 \$112.85 \$117.62 \$106.32 \$106.26	\$145.34 \$120.85 \$120.42 \$129.77 \$132.24 \$174.31 \$133.10 \$120.43	-23.9% -15.8% -8.6% -16.2% -14.7% -32.5% -20.1% -11.8%	\$37.23 \$43.00 \$36.68 \$38.99 \$42.98 \$34.22 \$32.66 \$36.92	<b>\$95.71</b> \$80.03 \$73.45 \$85.08 \$89.43 \$121.06 \$75.49 \$72.95	-61.1% -46.3% -50.1% -54.2% -51.9% -71.7% -56.7% -49.4%
Central Ontario	42.5%	59.6%	-17.0	\$150.51	\$152.88	-1.6%	\$63.99	\$91.06	-29.7%
North Eastern Ontario North Bay Sudbury North Central Ontario	<b>42.0%</b> 41.2% 43.6%	<b>63.0%</b> 63.5% 65.9%	<b>-21.0</b> -22.3 -22.4	<b>\$113.71</b> \$105.15 \$113.99	<b>\$123.44</b> \$114.52 \$123.43	<b>-7.9%</b> -8.2% -7.6%	<b>\$47.73</b> \$43.37 \$49.65	<b>\$77.79</b> \$72.74 \$81.35	<b>-38.6%</b> -40.4% -39.0%
Sault Ste. Marie North Western Ontario Thunder Bay	40.6% <b>53.0%</b> <b>49.5%</b>	61.0% <b>72.0%</b> <b>71.8%</b>	-20.4 <b>-18.9</b> - <b>22.2</b>	\$106.06 <b>\$124.04</b> <b>\$122.25</b>	\$114.02 <b>\$130.09</b> <b>\$126.69</b>	-7.0% <b>-4.6%</b> <b>-3.5%</b>	\$43.05 <b>\$65.78</b> <b>\$60.53</b>	\$69.51 <b>\$93.60</b> <b>\$90.92</b>	-38.1% <b>-29.7%</b> - <b>33.4%</b>

\*\* Please note that the variance between current and previous year occupancy is reported as a point change and not as a percentage variance.

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NATIONAL MARKET REPORT • A MONTHLY PROFESSIONAL PUBLICATION

REPORT OF ROOMS OPERATIONS BY LOCATION

NINE MONTHS ENDED SEPTEMBER 2020

	Occup	ancy Percer	ntage	Ave	rage Daily Rat	te	Revenue	Per Available	Room
Location	2020	2019	**Point Change	2020	2019	Variance	2020	2019	Variance
WESTERN CANADA	36.6%	64.4%	-27.8	\$135.53	\$168.82	-19.7%	\$49.66	\$108.76	-54.3%
MANITOBA	38.1%	68.2%	-30.1	\$118.61	\$125.43	-5.4%	\$45.24	\$85.57	-47.1%
Winnings	36.2%	70.7%		\$119.14		-6.9%	\$43.17	\$90.43	-52.3%
Winnipeg Brandon	36.2% 34.9%	62.2%	-34.4 -27.2	\$119.14 \$104.31	\$127.99 \$112.82	-0.9% -7.5%	\$43.17 \$36.42	\$90.43 \$70.13	-52.3%
Other Manitoba	46.7%	62.7%	-27.2	\$104.31 \$123.63	\$112.82	0.5%	\$57.78	\$70.13	-46.1%
SASKATCHEWAN	34.0%	56.0%	-22.1	\$107.69	\$118.43	-9.1%	\$36.58	\$66.36	-44.9%
Regina	31.8%	57.3%	-25.5	\$106.24	\$118.70	-10.5%	\$33.81	\$68.00	-50.3%
Saskatoon	34.1%	61.2%	-27.1	\$112.69	\$124.91	-9.8%	\$38.42	\$76.50	-49.8%
Other Saskatchewan	35.4%	50.4%	-15.0	\$104.26	\$111.01	-6.1%	\$36.90	\$55.90	-34.0%
ALBERTA (excl. Alta Resorts)	31.2%	56.2%	-25.1	\$113.17	\$130.10	-13.0%	\$35.28	\$73.18	-51.8%
Calgary	28.1%	63.2%	-35.0	\$117.74	\$146.73	-19.8%	\$33.12	\$92.68	-64.3%
Calgary Airport	30.3%	63.2%	-33.0	\$101.96	\$118.61	-14.0%	\$30.85	\$75.01	-58.9%
Calgary Downtown	22.9%	64.5%	-41.6	\$162.13	\$194.87	-16.8%	\$37.05	\$125.67	-70.5%
Calgary Northwest	33.2%	64.4%	-31.2	\$95.40	\$120.80	-21.0%	\$31.66	\$77.82	-59.3%
Calgary South	29.8%	59.8%	-30.0	\$108.22	\$131.59	-17.8%	\$32.24	\$78.68	-59.0%
Edmonton	30.4%	57.6%	-27.2	\$115.06	\$126.63	-9.1%	\$34.98	\$72.94	-52.0%
Downtown Edmonton	27.5%	61.1%	-33.6	\$148.68	\$155.46	-4.4%	\$40.86	\$94.94	-57.0%
Edmonton South	30.3%	55.4%	-25.1	\$99.37	\$111.29	-10.7%	\$30.14	\$61.68	-51.1%
Edmonton West	32.6%	57.4%	-24.8	\$106.78	\$117.21	-8.9%	\$34.81	\$67.29	-48.3%
Other Alberta	33.6%	50.6%	-17.0	\$109.63	\$118.23	-7.3%	\$36.85	\$59.78	-38.4%
Lethbridge	29.5%	61.2%	-31.7	\$97.86	\$110.89	-11.7%	\$28.83	\$67.85	-57.5%
Red Deer	21.8%	44.5%	-22.7	\$98.65	\$107.92	-8.6%	\$21.51	\$48.02	-55.2%
Other Alberta Communities	35.7%	50.0%	-14.2	\$112.37	\$121.10	-7.2%	\$40.17	\$60.54	-33.7%
Alberta Resorts	41.6%	70.8%	-29.3	\$247.01	\$329.57	-25.1%	\$102.66	\$233.40	-56.0%
BRITISH COLUMBIA	42.5%	73.7%	-31.2	\$152.31	\$199.55	-23.7%	\$64.73	\$147.08	-56.0%
Greater Vancouver	39.0%	82.0%	-43.0	\$154.56	\$230.49	-32.9%	\$60.30	\$189.12	-68.1%
Airport (Richmond)	46.3%	83.5%	-37.2	\$143.96	\$191.41	-24.8%	\$66.66	\$159.88	-58.3%
Downtown Vancouver	32.7%	82.5%	-49.8	\$184.60	\$275.85	-33.1%	\$60.40	\$227.65	-73.5%
Langley/Surrey	44.9%	77.3%	-32.3	\$115.55	\$150.05	-23.0%	\$51.93	\$115.93	-55.2%
Other Vancouver	45.1%	81.5%	-36.5	\$127.10	\$180.27	-29.5%	\$57.28	\$147.01	-61.0%
Vancouver Island	43.0%	73.4%	-30.4	\$148.03	\$185.75	-20.3%	\$63.59	\$136.26	-53.3%
Campbell River	58.1%	77.3%	-19.2	\$113.74	\$131.17	-13.3%	\$66.05	\$101.33	-34.8%
Greater Victoria	38.8%	74.7%	-35.8	\$144.41	\$196.04	-26.3%	\$56.06	\$146.37	-61.7%
Nanaimo	46.9%	77.2%	-30.4	\$133.73	\$148.90	-10.2%	\$62.66	\$115.00	-45.5%
Parksville/Qualicum Beach	45.3%	63.8%	-18.5	\$170.49	\$176.71	-3.5%	\$77.20	\$112.66	-31.5%
Other Vancouver Island	49.6%	70.2%	-20.6	\$167.79	\$190.90	-12.1%	\$83.26	\$134.03	-37.9%
Whistler Resort Area	46.1%	76.5%	-30.5	\$330.01	\$318.25	3.7%	\$152.02	\$243.52	-37.6%
Other British Columbia	45.5%	63.6%	-18.0	\$126.79	\$138.14	-8.2%	\$57.74	\$87.83	-34.3%
Abbotsford/Chilliwack	49.1%	75.8%	-26.7	\$96.77	\$119.44	-19.0%	\$47.47	\$90.52	-47.6%
Kamloops	41.2%	70.1%	-29.0	\$101.06	\$119.41	-15.4%	\$41.59	\$83.72	-50.3%
Kelowna	46.7%	69.9%	-23.2	\$150.68	\$166.00	-9.2%	\$70.41	\$116.04	-39.3%
Penticton	40.6%	56.9%	-16.3	\$168.26	\$162.50	3.5%	\$68.28	\$92.39	-26.1%
Prince George	48.4%	64.2%	-15.8	\$111.26	\$118.51	-6.1%	\$53.82	\$76.06	-29.2%
Other B.C. Communities	45.8%	59.4%	-13.7	\$128.92	\$138.70	-7.1%	\$58.99	\$82.41	-28.4%
NORTHWEST TERRITORIES	48.1%	61.9%	-13.7	\$154.54	\$147.79	4.6%	\$74.38	\$91.43	-18.6%
YUKON	37.9%	66.8%	-28.9	\$126.33	\$154.34	-18.1%	\$47.87	\$103.16	-53.6%
CANADA	35.8%	67.0%	-31.2	\$133.86	\$166.54	-19.6%	\$47.93	\$111.64	-57.1%

\*\* Please note that the variance between current and previous year occupancy is reported as a point change and not as a percentage variance.

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#### NATIONAL MARKET REPORT • A MONTHLY PROFESSIONAL PUBLICATION

### REGIONAL REPORT OF ROOMS OPERATIONS BY PROPERTY SIZE, PROPERTY TYPE AND PRICE LEVEL MONTH OF SEPTEMBER 2020\*

### ATLANTIC

#### CENTRAL

	Occup	oancy Perce	entage	Average	Daily Rate			Occu	oancy Perce	entage **Point	Av	erage Daily Ra	te
	2020	2019	**Point Change	2020	2019	Variance		2020	2019	Change	2020	2019	Variance
Property Size							-						
Under 50 rooms	33.5%	70.0%	-36.5	\$110.33	\$134.81	-18.2%		46.8%	65.3%	-18.5	\$113.84	\$134.80	-15.6%
50-75 rooms	41.1%	72.2%	-31.1	\$100.27	\$119.57	-16.1%		55.2%	71.5%	-16.3	\$111.86	\$124.43	-10.1%
76-125 rooms	35.8%	74.5%	-38.7	\$106.25	\$138.61	-23.3%		47.3%	77.3%	-30.0	\$112.71	\$143.31	-21.4%
126-200 rooms	33.8%	78.3%	-44.5	\$106.98	\$156.41	-31.6%		37.4%	77.8%	-40.5	\$114.21	\$158.00	-27.7%
201-500 rooms	26.7%	78.8%	-52.1	\$119.88	\$188.04	-36.2%		25.5%	80.8%	-55.4	\$145.39	\$212.38	-31.5%
Over 500 rooms	N/A	N/A	N/A	N/A	N/A	N/A		19.3%	83.4%	-64.2	\$158.29	\$260.08	-39.1%
Total	34.3%	76.0%	-41.6	\$107.34	\$150.90	-28.9%		36.5%	78.3%	-41.9	\$122.03	\$180.87	-32.5%
Property Type							-						
Limited Service	38.0%	74.8%	-36.8	\$105.44	\$133.57	-21.1%		48.2%	75.6%	-27.4	\$105.06	\$129.91	-19.1%
Full Service	28.9%	76.5%	-47.7	\$103.72	\$162.14	-36.0%		27.6%	80.5%	-52.8	\$127.71	\$206.26	-38.1%
Suite Hotel	39.0%	86.4%	-47.5	\$115.77	\$172.56	-32.9%		45.7%	81.8%	-36.0	\$125.82	\$178.22	-29.4%
Resort	N/A	N/A	N/A	N/A	N/A	N/A		40.0%	62.2%	-22.2	\$239.86	\$210.54	13.9%
Total	34.3%	76.0%	-41.6	\$107.34	\$150.90	-28.9%		36.5%	78.3%	-41.9	\$122.03	\$180.87	-32.5%
Price Level							-						
Budget	34.6%	65.9%	-31.3	\$95.85	\$111.43	-14.0%		44.8%	74.9%	-30.2	\$92.21	\$109.07	-15.5%
Mid-Price	34.2%	78.1%	-43.9	\$106.78	\$156.53	-31.8%		37.4%	78.5%	-41.1	\$119.86	\$170.39	-29.7%
Upscale	35.4%	76.7%	-41.3	\$159.10	\$181.95	-12.6%		21.6%	82.4%	-60.8	\$219.09	\$309.13	-29.1%
Total	34.3%	76.0%	-41.6	\$107.34	\$150.90	-28.9%		36.5%	78.3%	-41.9	\$122.03	\$180.87	-32.5%

### WESTERN

### CANADA \*

	Occu	oancy Perc	entage	Average	Daily Rate		Occup	ancy Perce	entage	Av	erage Daily Ra	le
	2020	2019	**Point Change	2020	2019	Variance	2020	2019	**Point Change	2020	2019	Variance
Property Size												
Under 50 rooms	53.2%	61.5%	-8.4	\$108.91	\$120.89	-9.9%	50.3%	63.2%	-13.0	\$110.57	\$126.80	-12.8%
50-75 rooms	53.5%	65.0%	-11.5	\$112.05	\$134.94	-17.0%	52.9%	68.1%	-15.2	\$111.07	\$129.24	-14.1%
76-125 rooms	47.9%	66.7%	-18.9	\$120.80	\$142.12	-15.0%	46.6%	71.6%	-25.0	\$116.46	\$142.32	-18.2%
126-200 rooms	38.4%	68.2%	-29.8	\$122.61	\$159.93	-23.3%	37.5%	73.5%	-36.0	\$117.55	\$158.66	-25.9%
201-500 rooms	28.2%	72.2%	-44.0	\$158.87	\$221.16	-28.2%	26.8%	76.9%	-50.1	\$150.36	\$214.67	-30.0%
Over 500 rooms	21.6%	84.9%	-63.2	\$284.19	\$385.63	-26.3%	19.9%	83.8%	-63.9	\$194.40	\$291.96	-33.4%
Total	41.0%	68.7%	-27.8	\$129.11	\$177.67	-27.3%	38.4%	73.7%	-35.3	\$124.60	\$177.28	-29.7%
Property Type												
Limited Service	48.0%	63.3%	-15.3	\$107.65	\$126.73	-15.1%	47.2%	69.2%	-21.9	\$106.45	\$128.74	-17.3%
Full Service	32.3%	71.6%	-39.3	\$128.87	\$192.73	-33.1%	29.7%	76.4%	-46.7	\$126.66	\$197.88	-36.0%
Suite Hotel	44.0%	75.6%	-31.6	\$122.98	\$180.34	-31.8%	44.8%	79.9%	-35.1	\$124.45	\$178.62	-30.3%
Resort	50.5%	75.2%	-24.7	\$248.55	\$317.74	-21.8%	47.5%	70.7%	-23.2	\$241.22	\$283.59	-14.9%
Total	41.0%	68.7%	-27.8	\$129.11	\$177.67	-27.3%	38.4%	73.7%	-35.3	\$124.60	\$177.28	-29.7%
Price Level												
Budget	49.9%	65.8%	-15.9	\$95.77	\$128.61	-25.5%	46.1%	70.8%	-24.7	\$93.94	\$116.25	-19.2%
Mid-Price	41.0%	67.4%	-26.4	\$121.79	\$155.53	-21.7%	38.9%	73.1%	-34.2	\$119.88	\$162.55	-26.2%
Upscale	31.2%	78.0%	-46.8	\$237.10	\$309.80	-23.5%	26.4%	80.2%	-53.8	\$227.05	\$306.81	-26.0%
Total	41.0%	68.7%	-27.8	\$129.11	\$177.67	-27.3%	38.4%	73.7%	-35.3	\$124.60	\$177.28	-29.7%

\* Based on the operating results of 241,118 rooms (unweighted data)

\*\* Please note that the variance between current and previous year occupancy is reported as a point change and not as a percentage variance.

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### REGIONAL REPORT OF ROOMS OPERATIONS BY PROPERTY SIZE, PROPERTY TYPE AND PRICE LEVEL NINE MONTHS ENDED SEPTEMBER 2020

### ATLANTIC

#### CENTRAL

	Occuj	pancy Perce	entage	Average	e Daily Rate		Occup	ancy Perce	entage **Point	Ave	Average Daily Rate		
	2020	2019	**Point Change	2020	2019	Variance	2020	2019	Change	2020	2019	Variance	
Property Size													
Under 50 rooms	27.1%	55.0%	-27.9	\$109.77	\$125.49	-12.5%	39.9%	57.2%	-17.2	\$112.49	\$133.64	-15.8%	
50-75 rooms	31.6%	59.5%	-28.0	\$101.11	\$115.42	-12.4%	43.6%	64.3%	-20.7	\$110.89	\$122.31	-9.3%	
76-125 rooms	31.2%	64.0%	-32.7	\$111.13	\$133.40	-16.7%	40.9%	68.9%	-28.0	\$116.40	\$137.46	-15.3%	
126-200 rooms	31.0%	66.9%	-35.9	\$118.29	\$146.18	-19.1%	37.0%	70.2%	-33.2	\$125.17	\$151.37	-17.3%	
201-500 rooms	24.9%	64.0%	-39.0	\$128.43	\$165.10	-22.2%	31.9%	72.3%	-40.4	\$163.71	\$192.98	-15.2%	
Over 500 rooms	N/A	N/A	N/A	N/A	N/A	N/A	24.9%	73.9%	-49.0	\$185.13	\$228.19	-18.9%	
Total	30.0%	63.9%	-34.0	\$114.10	\$140.79	-19.0%	35.8%	70.1%	-34.3	\$134.66	\$167.96	-19.8%	
Property Type													
Limited Service	32.1%	63.5%	-31.3	\$110.98	\$130.53	-15.0%	41.5%	66.9%	-25.4	\$108.05	\$125.91	-14.2%	
Full Service	26.8%	64.0%	-37.2	\$113.81	\$146.03	-22.1%	31.1%	71.7%	-40.6	\$148.00	\$186.90	-20.8%	
Suite Hotel	35.6%	74.9%	-39.3	\$123.41	\$160.26	-23.0%	41.5%	76.2%	-34.7	\$136.33	\$169.88	-19.7%	
Resort	N/A	N/A	N/A	N/A	N/A	N/A	40.8%	59.9%	-19.1	\$240.23	\$221.34	8.5%	
Total	30.0%	63.9%	-34.0	\$114.10	\$140.79	-19.0%	35.8%	70.1%	-34.3	\$134.66	\$167.96	-19.8%	
Price Level													
Budget	27.1%	54.9%	-27.7	\$95.95	\$109.92	-12.7%	40.0%	64.4%	-24.3	\$94.68	\$107.17	-11.7%	
Mid-Price	30.4%	66.0%	-35.6	\$115.60	\$144.79	-20.2%	36.0%	71.2%	-35.2	\$132.31	\$162.16	-18.4%	
Upscale	33.9%	63.4%	-29.5	\$153.65	\$175.05	-12.2%	29.0%	73.6%	-44.5	\$226.04	\$265.10	-14.7%	
Total	30.0%	63.9%	-34.0	\$114.10	\$140.79	-19.0%	35.8%	70.1%	-34.3	\$134.66	\$167.96	-19.8%	

#### WESTERN

### CANADA

	Occup	oancy Perce	entage	Average	e Daily Rate		Occup	ancy Perce	entage	Av	erage Daily Rat	e
	2020	2019	**Point Change	2020	2019	Variance	2020	2019	**Point Change	2020	2019	Variance
Property Size												
Under 50 rooms	41.5%	56.1%	-14.6	\$105.90	\$119.00	-11.0%	40.5%	56.4%	-16.0	\$108.19	\$124.71	-13.2%
50-75 rooms	41.8%	60.1%	-18.2	\$110.58	\$130.18	-15.1%	41.5%	61.6%	-20.1	\$109.99	\$125.74	-12.5%
76-125 rooms	39.3%	62.7%	-23.4	\$120.42	\$139.61	-13.7%	39.3%	65.3%	-26.0	\$118.12	\$138.20	-14.5%
126-200 rooms	34.5%	64.1%	-29.6	\$127.21	\$153.05	-16.9%	35.3%	67.2%	-31.9	\$125.59	\$151.65	-17.2%
201-500 rooms	32.0%	68.5%	-36.4	\$173.21	\$207.27	-16.4%	31.6%	70.2%	-38.6	\$166.56	\$197.66	-15.7%
Over 500 rooms	30.1%	77.8%	-47.7	\$280.74	\$345.08	-18.6%	26.2%	74.9%	-48.7	\$212.01	\$258.34	-17.9%
Total	36.6%	64.4%	-27.8	\$135.53	\$168.82	-19.7%	35.8%	67.0%	-31.2	\$133.86	\$166.54	-19.6%
Property Type												
Limited Service	38.7%	59.4%	-20.6	\$107.72	\$124.23	-13.3%	39.2%	62.7%	-23.5	\$108.10	\$125.49	-13.9%
Full Service	32.9%	67.1%	-34.2	\$140.00	\$179.06	-21.8%	31.6%	69.2%	-37.6	\$142.52	\$181.15	-21.3%
Suite Hotel	42.1%	70.7%	-28.5	\$137.93	\$173.43	-20.5%	41.4%	74.3%	-32.9	\$136.38	\$170.58	-20.0%
Resort	43.7%	70.4%	-26.7	\$261.12	\$296.45	-11.9%	42.7%	66.8%	-24.1	\$253.82	\$274.52	-7.5%
Total	36.6%	64.4%	-27.8	\$135.53	\$168.82	-19.7%	35.8%	67.0%	-31.2	\$133.86	\$166.54	-19.6%
Price Level												
Budget	40.8%	60.1%	-19.4	\$95.66	\$120.02	-20.3%	39.5%	62.1%	-22.7	\$95.15	\$112.03	-15.1%
Mid-Price	36.0%	63.7%	-27.7	\$124.96	\$149.01	-16.1%	35.5%	67.2%	-31.6	\$127.44	\$154.72	-17.6%
Upscale	35.4%	72.2%	-36.8	\$251.29	\$294.23	-14.6%	32.1%	72.7%	-40.6	\$237.42	\$277.18	-14.3%
Total	36.6%	64.4%	-27.8	\$135.53	\$168.82	-19.7%	35.8%	67.0%	-31.2	\$133.86	\$166.54	-19.6%

\*\* Please note that the variance between current and previous year occupancy is reported as a point change and not as a percentage variance.

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# **Market Leading Professionals**

To learn more about CBRE Hotels, contact one of our industry experts, or visit us <u>online</u>.

### **CBRE Hotels Valuation & Advisory Services**

### **Brian Stanford**

Senior Managing Director 647.943.3741 <u>brian.stanford@cbre.com</u>

### **Kirstin Hallett**

Director 778.372.1942 <u>kirstin.hallett@cbre.com</u>

### **Carol Lopes**

Senior Analyst 778.372.1940 <u>carol.lopes@cbre.com</u>

### **David Larone**

Senior Managing Director 647.943.3742 <u>david.larone@cbre.com</u>

### **David Ferguson**

Director 778.372.1941 <u>david.ferguson@cbre.com</u>

### **Scott Forler**

Analyst 647.943.3746 <u>scott.forler@cbre.com</u>

### **Nicole Nguyen**

Director 647.943.3745 <u>nicole.nguyen@cbre.com</u>

### **Cailin Sully-Daniels**

Associate Director 778.372.4414 <u>cailin.sullydaniels@cbre.com</u>

### **Jamie Mills**

Analyst 647.943.3747 jamie.mills@cbre.com

### **CBRE Tourism & Leisure Group**

### Fran Hohol

Senior Director 647.943.3743 <u>fran.hohol@cbre.com</u>

### **Rebecca Godfrey**

Director 647.943.3744 <u>rebecca.godfrey@cbre.com</u>

### Hildegard Snelgrove

Analyst 647.943.3748 <u>hildegard.snelgrove@cbre.com</u>

### **CBRE Hotels Brokerage**

### **Mark Sparrow\*\***

Executive Vice President 647.943.3666 mark.sparrow@cbre.com

### Ryan Tran\*\*

Vice President 647.943.3674 <u>ryan.tran@cbre.com</u>

### Luke Scheer\*\*

Executive Vice President 647.943.3673 <u>luke.scheer@cbre.com</u>

### **Greg Kwong\***

Executive Vice President 403.750.0514 greg.kwong@cbre.com

> \* Broker \*\* Sales Representative